

SCOTTISH RITE



Notice to Our Patients of a Privacy Incident

Scottish Rite for Children is committed to protecting the security and privacy of our supporters and patients, and all the individuals associated with our relationship-building efforts. Regrettably, we recently learned of an incident that occurred at one of our vendors, Blackbaud, Inc. ("Blackbaud"), that may have involved some Scottish Rite for Children data.

Blackbaud is a vendor that provides Scottish Rite for Children with cloud-based and data-solution services related to our supporters and relationship-building efforts. Blackbaud recently informed us it had discovered that an unauthorized individual had gained access to Blackbaud's systems between February 7, 2020 and May 20, 2020. Blackbaud advised us that the unauthorized individual acquired backup copies of databases used by Blackbaud's customers, including a backup of the database that manages our supporters' information. Scottish Rite for Children immediately took steps to understand the extent of the incident and the data involved.

On July 29, 2020, Scottish Rite for Children's investigation determined that some patient information was contained in the supporter database, including names, age, gender, dates of birth, dates of treatment, departments of service, treating physicians, outcome information, and/or medical record numbers.

Importantly, Social Security numbers and financial and credit card account information are not maintained in the supporter database. Also, this incident did not involve any access to Scottish Rite for Children's medical systems or electronic health records. The incident affected Blackbaud's systems and involved our supporter database stored on Blackbaud's system.

We want our patients to know that we are taking this matter very seriously. We mailed letters regarding the incident to those patients whose information was contained in the Blackbaud database on September 25, 2020. We have also established a dedicated call center to answer any questions about this incident, which may be contacted for more information at 1-866-410-0427, Monday through Friday, 8:00 a.m. to 5:30 p.m. Central Time, excluding major U.S. holidays.

If any affected patients or their families receive communication or a fundraising solicitation from Scottish Rite for Children and would like to confirm its validity, please reach out to Scottish Rite for Children, and we will verify its authenticity.

We take this matter very seriously and regret any concern this incident may cause. To help prevent something like this from happening again, we are undertaking a review of how our information is stored with Blackbaud and evaluating its proposed security enhancements.

