View and manage your child’s personal medical records with 24/7 secure online access from any computer, smartphone or tablet.

Scottish Rite for Children values our patients and families. Many times, clinical notes and/or test results are shared almost immediately. You may even see notes or test results before your child’s medical team has reviewed them. Your child’s doctor will discuss and help interpret all test results and other clinical notes. Please contact your clinic’s nurse coordinator if you need to discuss results prior to being contacted by your provider.

Stay Connected
- Secure messaging to your medical care team
- Request refill prescriptions
- Request new appointments, eCheck-in and complete paperwork for upcoming visits
- Virtually connect for telemedicine visits

View/Request Records
- View lab and radiology results
- View medical history, notes and summaries
- Summary of past and upcoming appointments
- Request medical records

Helpful Tools
- Keep your own notes on symptoms, instructions and more
- Download MyChart mobile app for access anywhere and gain access to push notifications
- Share record with people and connect with other hospitals and providers
- View statements and pay bills

MyChart mobile app for access anywhere and gain access to push notifications

Enroll today!

Need Help? Contact 214-559-5020 or MyChartSupport@tsrh.org

Additional information, MyChart tips and FAQs can be found at MyChart.ScottishRiteforChildren.org

Rev. 06/2021

qrco.de/mychart
What is MyChart?
Our secure, online electronic health record for managing and receiving your child’s health information.

Who can access MyChart?
1. Parents
2. Legal Guardians
3. Patients 14-17 with Parents consent
4. Patients 18+
5. Other authorized individuals

What can I see in MyChart?
1. Notes
2. Results
3. Appointments
4. Health Issues
5. After Visit Summaries

How do I locate notes and results in MyChart?
1. Notes can be found under “Visits” and “Appointments and Visits”
2. Lab and Radiology Results can be found under “Health Menu” and “Test Results”
3. Visit Summaries can be found under “Heath Menu” and “Document Center”

When can I review visit information in MyChart?
1. Once visit is complete - some information is readily available
2. Notes - as soon as provider has completed their assessment and note. Sometimes this may take a few days.
3. Results - as soon as results are finalized. Sometimes you may have access to results BEFORE your provider has seen them
   a. but be assured you will be contacted quickly if there is a critical result. Sometimes test results may show outside of normal range. Often, these abnormalities do not affect your health.

You can choose when you want to review:
• Prefer to see right away?
  • Friends/Family may often help explain results while others choose to search on the Internet for more info.
  • Common medical terminology can be found under Resources Menu
  • Your medical care team will be the best resource to explain any results as each patient is unique
• Prefer to hear from us?
  • Review after you hear from us. We will contact you within a few days after we have reviewed results

Why can’t I see medical records in MyChart?
1. Notes availability became active on November 30, 2020 so notes completed prior to this date can be requested using by
2. “Medical Record Request” form under “Health Menu”
3. Other notes may not automatically be available due to the sensitivity of the information or state or federal laws prohibit (e.g. Research, Behavioral Notes, etc)
4. Results availability became active on October 1, 2016 so results finalized prior to this date can be requested using by “Medical Record Request” form under “Health Menu”
5. Other results may not automatically be available due to the sensitivity of test (e.g. some genetic tests, etc)

Questions or Concerns?
1. MyChart enrollment or access questions - 214-559-5020 or email MyChartSupport@tsrh.org
2. HIM Team or medical record amendment requests - 214-214-559-7455 or email us at HIM@tsrh.org