MySRH and Setting up a Proxy Account

Frequently Asked Questions

Q: How can I receive full access to mySRH
A: You will receive an email containing a link to complete mySRH account set up.

1. Click on the link within the email to be taken to the mySRH sign-up page.
2. You need to create a Username and Password, provide your zip code, and agree to the Terms and Conditions.
a. Username can be almost anything but must be unique in our system.
b. Password must be 9 characters and include at least 1 capitalized letter, 1 lowercase letter, and 1 number and 1 special character.
c. Zip Code must match the patient’s address given to the hospital staff when the patient’s appointment was scheduled.
d. Review the Terms and Conditions, check the box indicating your review and agreement, and click “SUBMIT.”

3. After submitting, you have the option of continuing to mySRH using your computer’s browser or alternatively, you may choose to select either the App Store or Google Play icons to download an app to your mobile device.

4. On the website or from the App, enter your username and password and select ‘Sign In’.

5. Review the Terms and Conditions, check the box indicating your review and agreement, and click “ACCEPT”.
6. Select the patient account:

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<table>
<thead>
<tr>
<th>Photo</th>
<th>Account Name</th>
<th>Nickname</th>
<th>Access Until</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Archerad Aberdeen</td>
<td>Archerad</td>
<td>This is your own mySRH account.</td>
</tr>
<tr>
<td></td>
<td>Archer Aberdeen</td>
<td>Archer</td>
<td>3/26/2033</td>
</tr>
</tbody>
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7. **Proxy Disclaimer** appears – Review the Proxy Terms and Conditions and indicate your review and agreement by clicking “ACCEPT PROXY ACCESS DISCLAIMER.”

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Proxy Disclaimer
Switching context to: Archer Aberdeen (Archer)

Terms & Conditions of Use
PLEASE READ THE FOLLOWING INFORMATION CAREFULLY. YOUR CONTINUED USE OF THIS SITE AND RELATED SERVICES WILL INDICATE YOUR UNDERSTANDING OF THIS INFORMATION, YOUR AGREEMENT THAT YOU WILL FOLLOW ALL INSTRUCTIONS GIVEN, AND YOUR ACCEPTANCE OF THE RISKS AND TERMS OUTLINED BELOW. IF YOU DO NOT AGREE TO THESE TERMS PLEASE EXIT THIS SITE. Texas Scottish Rite Hospital for Children (TSRHC) is pleased to offer you access to portions of your/your child’s health information via the Internet using a secure electronic application called MySRH. These Terms & Conditions of Use outline TSRHCs practices and its sensitivity to your/your child’s right to privacy in offering MySRH. These Terms & Conditions also outline your responsibilities when using MySRH. By using MySRH, you are agreeing to these Terms & Conditions of Use. TSRHC reserves the right to revoke access at any time for any reason. MySRH Enrollment Eligibility: You are eligible for enrollment in MySRH if you meet the following eligibility criteria: 1. you are a: the parent, legal guardian, or other legally responsible person of a TSRHC patient under the age of 18; b. a TSRHC patient 18 years of age or older or someone granted proxy access by a TSRHC patient 18 years of age or older; c. the legally appointed guardian or healthcare decision maker for a TSRHC patient 18 years of age or older; d. a TSRHC patient 14 years of age or older (1) with written permission from your parent, legal guardian, or other legally responsible person to create a MySRH account; and (2) your parent, legal
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ACCEPT PROXY ACCESS DISCLAIMER CANCEL
8. mySRH Home Page opens – Complete the Proxy Access Request form to request full proxy access. If this step is not completed here, you will be prompted to complete the Proxy Access Request form during eCheck-In.